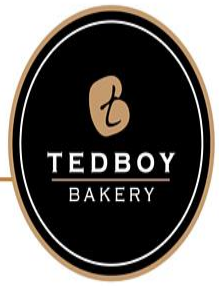


Supply Chain-From Start to Finish

Patrina Tang
Co-owner, Tedboy Bakery
(Uniqbe Bakery Sdn Bhd)
25 Sept 2018

What is Supply Chain



- Supply Chain definition varies according to industry
- For Tedboy, essentially the baked goods supply chain starts from raw ingredients and ends with delivery of finished products to end consumer
- Each stage needs careful planning and continuous process improvement to optimize efficiency while maintaining quality

Supply Chain Flow (1)



Raise PO to suppliers for raw ingredients

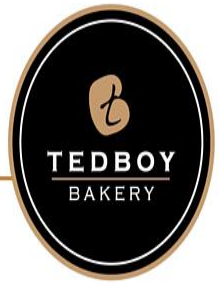
Goods receivable by warehouse. Check on quality and accuracy

Storage of raw ingredients by type following FIFO method

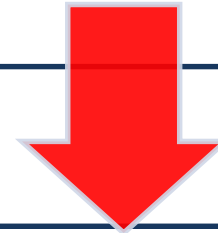
Picking of ingredients for mixing, baking & cooking

Cooling, packing, labeling and storage of baked items

Supply Chain Flow (2)

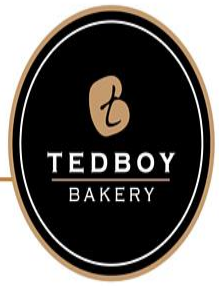


**Process orders in by customers,
inform relevant departments,
issuance of Invoice/Delivery Orders**



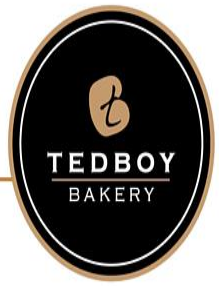
**Pick and pack, send to various
locations by timing and
delivery route (daily)**

Successful Supply Chain Management



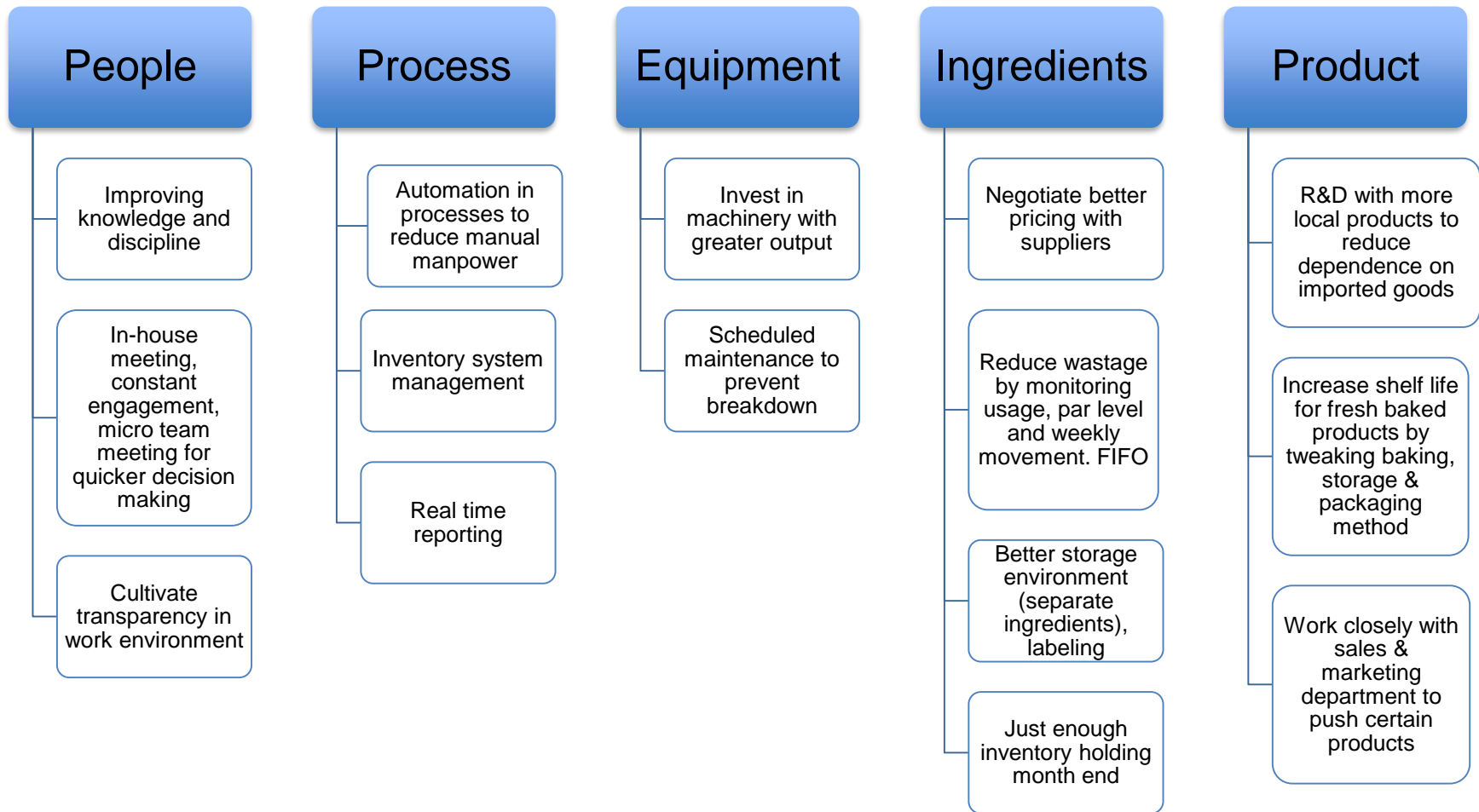
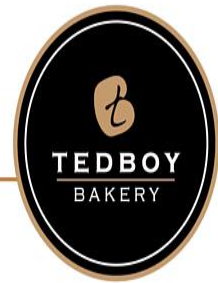
- Inventory holding is minimized
- Cost is reduced by
 - Optimizing production cost
 - Minimizing wastage from production
- Production timeline to customers improved (speed to market)
- Flexibility/customization can be enhanced

Daily Challenges We Faced

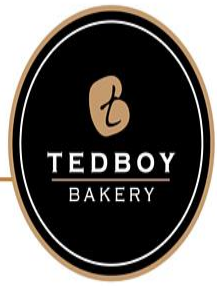


- Material loss due to error/reject
- Over ordering of ingredients that is slow moving → stock pile, expiry
- Wastage due to trimmings, perishable fresh products (fruits & vegetables)
- People
- Capacity limitation
- Rising ingredient cost

Overcoming Challenges

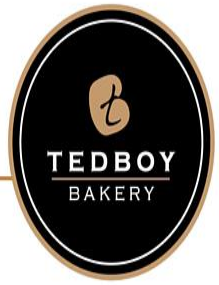


Summary



- Our supply chain process is derived from our commitment to our customer
 - Baked fresh daily
 - No additives/preservatives/improvers added in our food
- With this, we build discipline and processes in place to reduce stock days
- We invest in system to simplify the process of ordering between outlets and central kitchen
- We also develop new roles within our production leaders to be a food saver

Who is Tedboy?



- [The Story of Tedboy Bakery](#)